

Public Service Company of New Hampshire  
Docket No. DE 12-295

**ORIGINAL**  
N.H.P.U.C. Case No. DE 12-295  
Exhibit No. 12  
Witness Panel 2  
Data Request **RESA-01**  
Dated: 08/07/2013  
Q-RESA-001  
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**Witness:** Charles R. Goodwin, Heather M. Tebbetts  
**Request from:** Retail Energy Supply Association

**Question:**

Has PSNH hired any additional personnel since 2008 to handle an increase in customers switching from default service to competitive suppliers? If so, please provide the number of persons hired, dates of hire and associated costs incurred by PSNH.

**Response:**

PSNH has not hired any additional personnel since 2008 to handle an increase in customers switching from default service to competitive suppliers.